

United States Postal Service®

# INDUSTRY ALERT

April 17, 2020

## COVID-19 CONTINUITY OF OPERATIONS UPDATE Expected Delivery Changes for Priority Mail and First-Class Package Services

U.S. Postal Service Priority Mail products and First-Class packages may require more time to be delivered due to limited transportation availability as a result of the ongoing Coronavirus Disease (COVID-19) impacts to the United States.

Effective April 17, 2020:

The Postal Service's flagship **Priority Mail Express** service, which guarantees overnight service, will not change.

Service commitments for local 1-day **Priority Mail** will not change.

**Priority Mail's** two and three day service commitments now will be extended to three and four days respectively. Customers will continue to receive end-to-end visibility and improved product tracking, as well as up to \$50 in free insurance.

With the extra day extension, customers should expect delivery using **Priority Mail Open and Distribute (PMOD)** to range from two to four days nationwide.

**First-Class Package Service (FCPS)** two and three day service commitments will also be extended to three and four days respectively.

Global Express Guaranteed Services also have been altered. For a full list of international and domestic updates, refer to [usps.com](https://usps.com).

The Postal Service's goal continues to be to move packages as expeditiously as possible. The Postal Service continually reviews its network capacity to provide the American public reliable, efficient, and fast-delivery service. We will continue to keep you abreast of improvements in transportation availability and when we will be able to return to normal service levels.

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